

Return / Repair / Complaint

Please fill out the form and send it with the goods. Unless otherwise agreed, please send goods to
AUMA Scandinavia AB, Travbanegatan 8, 213 77 Malmö.

AUMA Scandinavia order no/ invoice no _____
(if known)

Sender

Company _____

Address _____

Contact _____

Phone no / email _____

At repair or complaint your sender address above will be used as a return address if nothing else is stated.

This is a

Return Repair Complaint

Has the product been installed?

Yes No *If yes, the product should be cleaned from any hazardous media.*

Cause of return or complaint / Error description

Each return of goods to AUMA Scandinavia **should be preceded by an agreement**. If no agreement exists the return/complaint will not be accepted. If you want a credit note for your returned good, the goods must be in original condition. Products in special versions or with surface treatment will not be accepted. Electronic components in broken packaging will not be accepted in return.

Max age for return of goods is 2 years. For rubber parts max: 1 month.

Due to costs for necessary control, testing and administrative work a maximum of 75% will be credited. If the order amount is < 2 000 SEK a credit fee will be issued for 500 SEK. Return freight will be paid by the sender. An order number or invoice number must be entered if a credit shall be released. If AUMA Scandinavia is at fault the complete amount will be credited. A credit note will be issued to the buyer, not to third party.

There will be an inspection fee at repairs.

Date

Sender's signature
