

Return / Repair / Complaint

Please fill out the form and send it with the goods. Unless otherwise agreed, please send goods to:
AUMA Scandinavia AB, Travbanegatan 8, 213 77 Malmö.

AUMA Scandinavia order no/ invoice no _____
(if known)

Sender

Company _____

Address _____

Contact _____

Phone no / email _____

At repair or complaint your sender address above will be used as a return address if nothing else is stated.

This is a

- Return Repair Complaint

Has the product been installed?

- Yes No *If yes, the product should be cleaned from any hazardous media.*

Cause of return or complaint / Error description

Each return of goods to AUMA Scandinavia **should be preceded by an agreement**. If no agreement exists the return/complaint will not be accepted. If you want a credit note for your returned good, the goods must be in original condition. Products in special versions or with surface treatment will not be accepted nor spare parts or components (parts of actuators).

Max age for return of goods is 1 years.

Due to costs for necessary control, testing and administrative work only a part of invoiced value will be credited. Order amount < 5 000 SEK will not be credited. Return freight will be paid by the sender. An order number or invoice number must be entered if a credit shall be released. A credit note will be issued to the buyer, not to third party. Contact us for information on a possible preliminary credit amount.

There will be an inspection fee at repairs.

Date

Sender's signature
